ExLibris RapidILL

Sharing Resources to revolutionize *Resource Sharing* *for*

Srinakharinwirot University

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Ex Libris Higher-Ed Cloud Platform (Main Products)

Alma | Primo | Summon | Esploro

Leganto | RapidILL | Rapido | campusM

Infrastructure Services

Cloud Based | Security & Privacy | Open APIs & Integrations | Analytics | Collaboration Services

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campusM Library Mobile

Rialto Buy Content

Leganto Teaching & Learning

Alma

Esploro Research

Primo Summon Student Success

Scholarly Content

- Right content
- Right context
- Easy to find
- Easy to access
- Within budget

RapidILL Borrow Content

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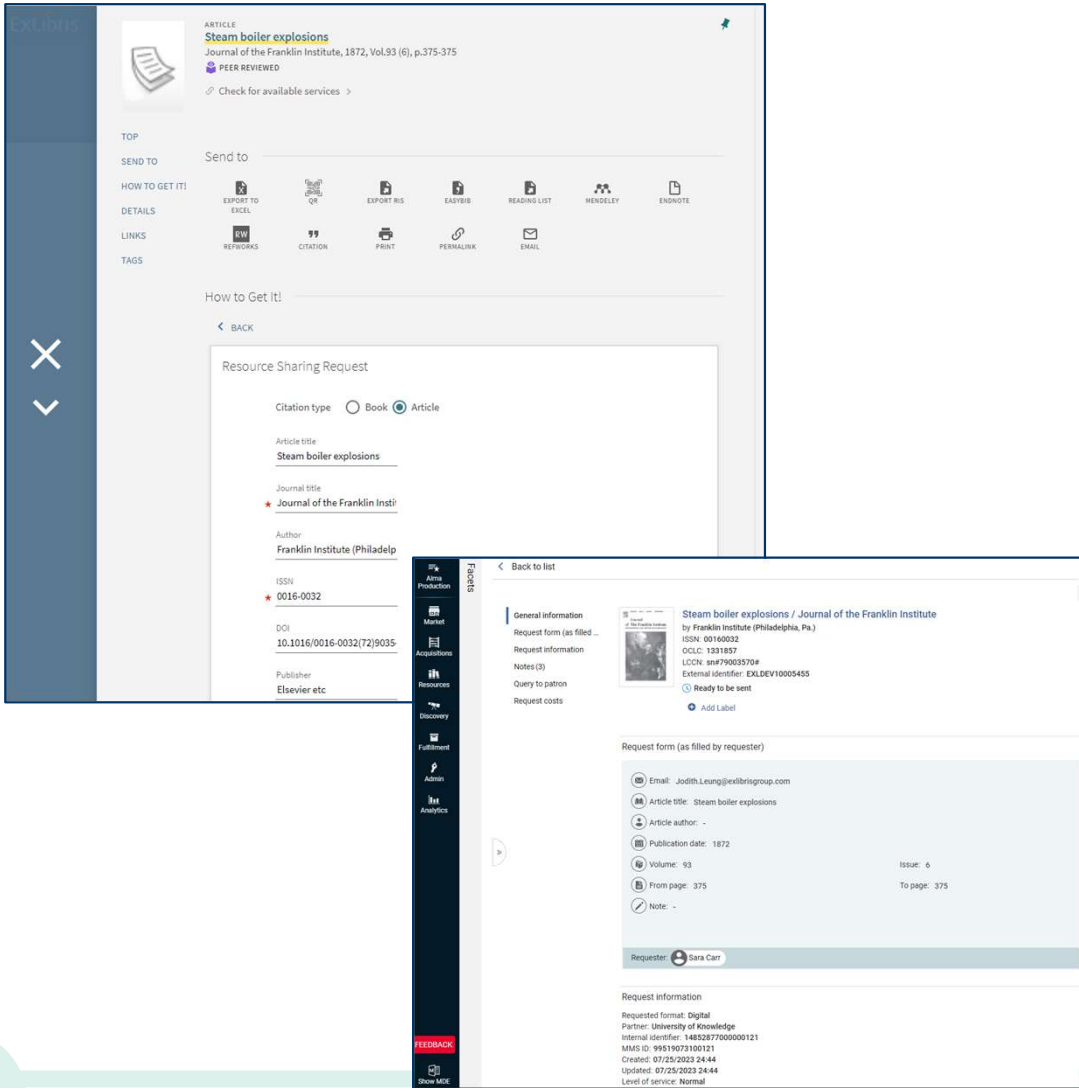
Alma - RapidILL Integration

- Full end-to-end workflow from placing the borrowing request to patron delivery
- Supports borrowing automation
  - Sending article / chapter request to RapidILL
  - Delivery to the end user
- Integrates with the RapidILL “RapidX” delivery process
- Alma RS copyright management workflows



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Ex Libris RapidILL

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RapidILL – a community centered product

Designed by library staff at the Colorado State University Libraries following a devastating flood in 1997

RapidILL key strength is in being built around the community of libraries using it, which today is over 600 libraries worldwide

The common goal of all RapidILL members is to obtain material from partner libraries who agreed to a fast turnaround time and cost-effective approach article and book chapter requests

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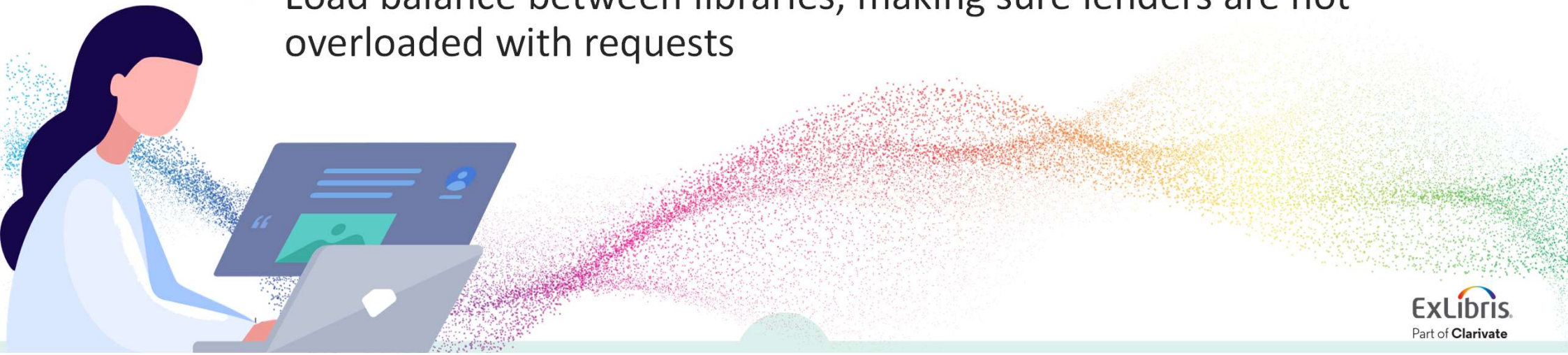
RapidILL's unique features

- Free article borrowing – no cost, no invoicing
- Contains holdings records with precise coverage
  - Support libraries accepting only requests from their electronic collections
  - For print collections – have accurate information on years and volumes in possession of the library
- A fully automated process , integrated with Alma, ILLiad, Relais and Clio
- Load balance between libraries, making sure lenders are not overloaded with requests



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Designed as a highly efficient flow

RapidILL will do it all automatically in a smart and efficient way

Validate local inventory

Look for open access alternatives

Route only to libraries that own and can fill

Call number, locations and URLs included

Bridges between lender and borrower platforms

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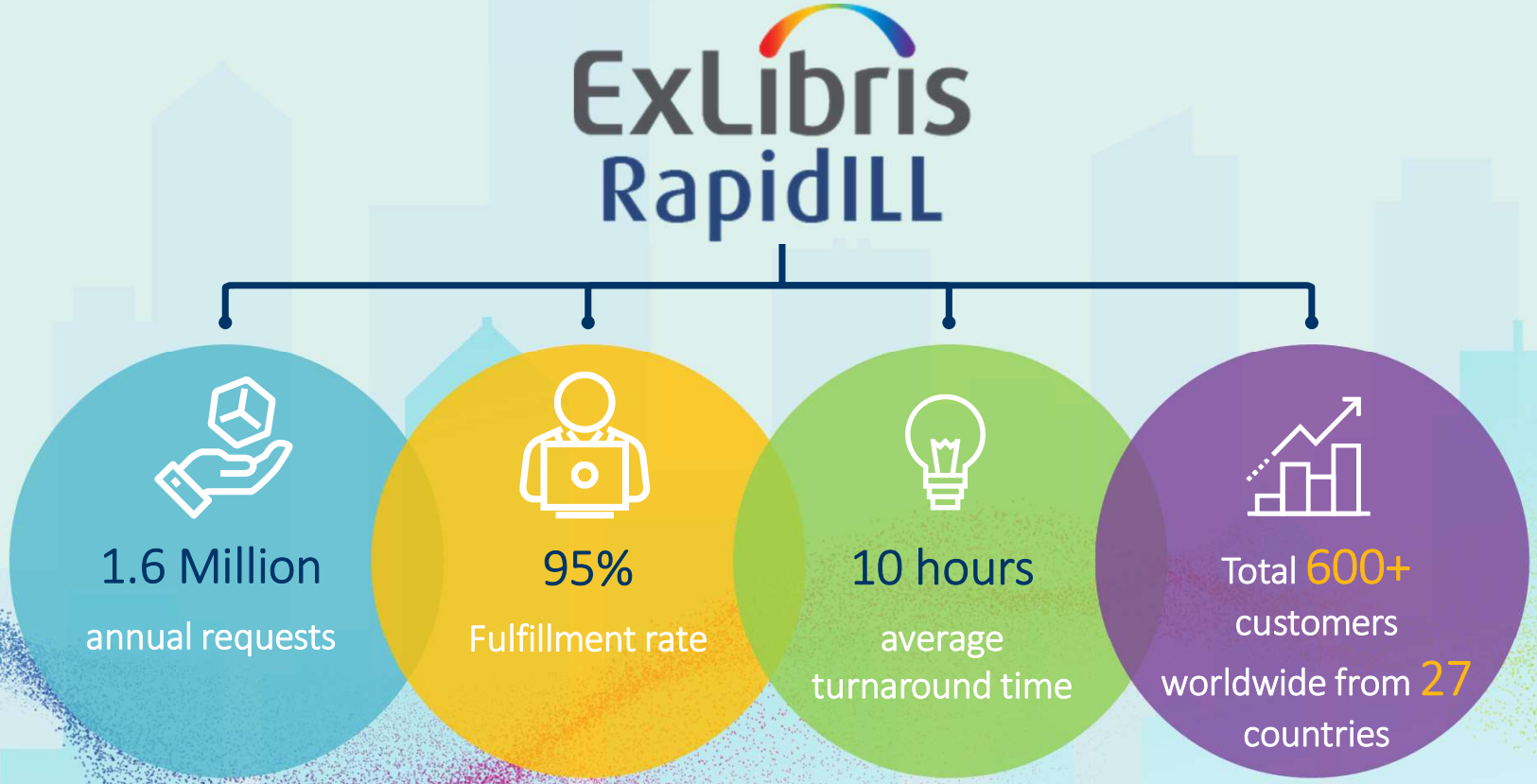
Outstanding results



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With an amazing customer experience

The cost savings it brings from day one

The staff efficiencies

The Rapid team and the service they provide

" nobody, not the largest libraries, can possibly own all the stuff their users will want and getting it quickly adds real value to the library."

Teresa Gibson

Associate Librarian Head of Interlibrary Loan, University of Arkansas

"The reduction in staff time and fast response by lending libraries is well worth the subscription fee."

Leila Smith

Associate Director of Collections Management and Resource Sharing Operations, Harvard

" Here is an example of the multitude of notes we receive from our users, we can't recommend Rapid enough."

Erika Janson McNeil

Head of Interlibrary Services University of Connecticut Library

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And to add to all that – onboarding is a breeze

Borrowing side

Done in minutes

Minimal setup in Alma \ ILLiad \ Relais and you are ready to go

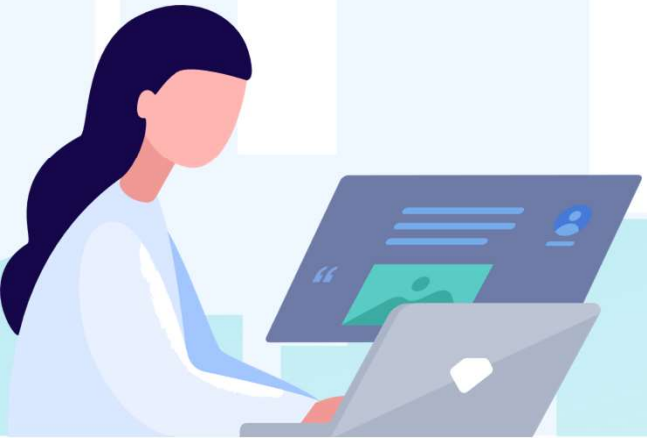
Lending side

Takes a few days\weeks

Upload holdings into RapidILL and set lendability terms; generally 1-2 months

And the best part:

Rapid implementation has no impact on the end users at all!



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Thank you!

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